



PRODUCT CHANGE NOTIFICATION UPDATE

ISSUE DATE:	May 30, 2018
NOTIFICATION:	DOC-1000238 SYNPCN-2018-05-04_SS420-002
TITLE:	EOL notice for SS420 Site Controller
EFFECTIVE DATE:	November 2, 2018
DEVICE(S):	SS420-002 SimplySNAP Site Controller CBSSW-420-002 Central Base Station, 5-button switch CBS-420-002 Central Base Station

The SS420-002 SimplySNAP Site Controller and all other assemblies that include the SS420-002 will be transitioned to an EOL status on November 2, 2018. See below for last time buy and last time delivery information.

REASON FOR CHANGE:

Synapse is making this change to consolidate the site controller/gateway solution to the SS450. This will allow us to realize greater supply chain efficiencies and streamlining other manufacturing processes. Additionally, the SS450 contains a cellular modem, allowing for greater flexibility for providing remote troubleshooting or commissioning services when requested.

LAST TIME BUY:

The SS420-002, CBSSW-420-002, and CBS-420-002 must be purchased by November 2, 2018. (Orders will only be accepted as NCNR).

LAST TIME DELIVERY:

These parts must be delivered by December 28, 2018.

RECOMMENDED ALTERNATIVE PRODUCTS: The SS450-002 and other assemblies that include the SS450 provides the exact same functionality, but with the addition of cellular connectivity. Cellular connectivity on the SS450-002 is an optional service procured directly from Verizon. For all orders beginning November 2, 2018, please update your records and order the part numbers listed below:

Old SS420 Part Number	New SS450 Part Number
SS420-002	SS450-002
CBSSW-420-002	CBSSW-450-001
CBS-420-002	CBS-450-001